



NORMA Distribution Center GmbH
Unterm Ohmberg 24 · D-34431 Marsberg

Industrial Quality Parts B.V.
Boekweitstraat 3
2153 GK Nieuw Vennep
Netherlands

09.09.2026

Subject : Notification Regarding Polymer Viton™ Base F Discontinuation, Invocation of Force Majeure

Dear Valued Customer,

NORMA Group would like to inform you of a recent unforeseeable and sudden development affecting the raw material used in the manufacture of specific O-rings supplied for connector applications deliver to your production premises within following Quick Connectors :

A623C53-08M04 / QC D9,49 Elb. 2 orings 3 barbs SAE tube ID8

We have received official communication from our supplier, informing us that the polymer Viton™ Base F currently used in the elastomer compound for the affected O-rings has been discontinued by the polymer manufacturer, an USA based company. According to our supplier, this decision is based on a formal notification issued by their US sub-supplier regarding the cessation of production of the respective polymer grade. This situation constitutes Force Majeure.

Following receipt of our Supplier's notification, Norma Group immediately rejected the proposed discontinuation approach and communicated its position in writing. We have requested our Supplier to maintain continuity of supply and provide a robust mitigation plan to address the impact of the polymer discontinuation.

As part of its mitigation strategy, our Supplier has proposed an alternative polymer source intended to replace the discontinued raw material. Based on the information currently available, the proposed solution has been developed to maintain the existing compound formulation, but the proposed solution has not been validated by Norma Group.

NORMA Group understands the importance of maintaining stable product performance and uninterrupted supply for our customers. We remain fully engaged with our Supplier and other relevant stakeholders to ensure a technically compliant and sustainable solution is identified and implemented.

We will continue to provide updates as additional information becomes available.

Sincerely

Nils Riede
Senior Sales Manager DACH & BeNeLux

Mark Wetekam
Supply Chain Manager

NORMA Distribution Center GmbH

Unterm Ohmberg 24
34431 Marsberg
Germany

Telefon: +49 2992 907-191
Telefax: +49 2992 907-157
info.ndc@normagroup.com
www.normagroup.com

Norma Distribution Center GmbH
AG Arnsberg HRB 2209
Geschäftsführer: Stefan Erger, Birgit Seeger
Ust.-IdNr. / VAT IdNo. DE 813209435

Commerzbank Hanau
BLZ 506 400 15 Kto. 2344 141
IBAN DE16 5064 0015 0234 4141 00
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